Senate Standing Committee on Environment and Communications Answers to Senate Estimates Questions on Notice Supplementary Budget Estimates Hearings October 2016 Communications Portfolio Australian Postal Corporation

Question No: 94

Australia Post

Hansard Ref: Page 59, 18/10/2016

Topic: Additional services

Senator Xenophon, Nick asked:

Senator XENOPHON: I want to race through a few issues. I was nodding to note that there is scope for post offices to deliver more services and provide more services so if you could take on notice—because time is very constrained—what plans you are able to disclose in terms of adding to additional services and what that would involve in terms of training LPOs, in particular, as I have a particular interest in relation to that?

Answer:

We are currently exploring a range of additional services for our post offices to add to a portfolio of trusted and parcel related services. Australia Post will provide appropriate systems and training to support the roll out of any additional services.